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Q: What do the Visitor badges look like?

A: You may select from a number of template designs or create your own custom badge design. You can even have different badges with different designs. The built-in badge designer makes it easy to create or change any badge design.

Q: What size badge can it produce?

A: Any size the printer will support. Some customers even use full-size sheets on a laser printer.

Q: Do the sign-in computer and the receptionist computer need to be separate machines?

A: Yes, they each require a separate CPU so that they can be performing different tasks at the same time.

Q: What features are customizable?

A: Many. PassagePoint products were designed to provide maximum flexibility and customization. Features that can be customized include:

- Badge Design
- Visitor Sign-in Screen Design
- Directory Categories
- Security Levels
- Various Field Labels
- User Preferences
- Security Options

Q: How long is the data stored?

A: You decide! The data can be kept for retrieval for any time period needed.

Q: Can I use a business card scanner, signature pad or touch screen?

A: Yes, business card scanners, signature pads, touch screens and many other hardware devices can be used with PassagePoint software.

Q: How does the Intranet Module work?

A: Using a link from your company's Intranet, employees can quickly pre-register visitors using a standard web browser. PassagePro Intranet includes a built-in web server eliminating the need for expensive additional software or hardware.

Q: Can I link multiple lobbies/buildings?

A: Yes, all PassagePoint editions can be easily networked using true client/server technology.

Q: Can you password protect the data?

A: Yes, each user can have unique passwords and access levels.

Q: Can I pre-register individuals and groups of visitors?

A: Yes, visitors can be easily pre-registered by front desk personnel or directly by employees via a browser using the Intranet/Internet Module.

Q: What badge/label printers can be used to print badges?

A: Almost any. In fact, any printer using a Windows Driver can be used.

Q: What label printers are recommended for use with your software?

A: PassagePoint software will work with almost any printer, however, we recommended using a Dymo Labelwriter 330 Turbo or a Zebra Orion.

Q: What types of reports are available?

A: Several commonly used reports are available such as daily visitor logs and lobby traffic reports. Additional custom reports may be created and printed easily.

Q: Will the PassagePoint software work with the self-expiring badges?

A: Yes, self-expiring badges work very well with the PassagePoint software.

Q: With the Intranet Module, do I still need workstation licenses?

A: Yes. Workstation licenses are required anywhere the PassagePoint desktop application is used. The desktop application is used to print badges, view reports and perform administrative tasks.